

LLC



Texas Department of Motor Vehicles

# LEMON LAW COMPLAINT FORM

**RECEIVED**  
 MAR 09 2015  
 TEXAS DEPARTMENT OF MOTOR VEHICLES  
 MOTOR VEHICLE DIVISION

**Instructions:**

Forms submitted incomplete and/or without the attachments listed below may cause a delay that could result in your complaint being rejected due to untimely filing.

Return this form with the following attachments:

- 1) ✓ Purchase order or sales contract.
- 2) ✓ Repair order(s).
- 3) ✓ Copy of written notice to manufacturer, converter and/or distributor. →
- 4) ✓ Extended service contract, if applicable.
- 5) Lease agreement, if applicable.
- 6) ✓ Other relevant information.

FORD Motor Company  
 Customer Relations  
 PO Box 6248  
 Dearborn, MI 48126  
 800-392-3673

If you are seeking repurchase or replacement of your vehicle, along with the attachments you must include a \$35 filing fee. You can submit the fee by check or money order payable to the Texas Department of Motor Vehicles. Do not mail cash. Send to:

**Texas Department of Motor Vehicles, PO Box 13044, Austin, TX 78711-3044.**

If you are seeking repairs only, send this form and the requested attachments to:

**Texas Department of Motor Vehicles, 4000 Jackson Ave., Austin, TX 78731.**

OWNER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL ADDRESS:

CHECK ALL THAT APPLY:  NEW  USED  DEMO  PROGRAM  LEASE  CONVERSION

YEAR: 2013 MFG/MAKE: FORD MODEL: C-MAX HYBRID

VIN:  DATE PURCHASED: 4-12-14

MILEAGE\*: CURRENT 19,710 AT DELIVERY: 4 DATE 24,000 MILES REACHED: n/a

\*Not applicable to Towable Recreational Vehicles

CONVERSION CO: n/a

LEASE CO: n/a

SELLING DEALER: TEXAS MOTORS FORD CITY: FT. WORTH, TX

SERVICING DEALERS 1) TEXAS MOTORS FORD CITY: FT. WORTH, TX

2) BRIAN TOLIVER FORD CITY: SULPHUR SPRINGS, TX

3) \_\_\_\_\_ CITY: \_\_\_\_\_

① DEALER ADDED OPTIONS: JIM MORAN & ASSOC 800-722-4603

WHAT REMEDY ARE YOU SEEKING?:  REPURCHASE/REPLACEMENT or  REPAIRS

② DEALER ADDED OPTIONS: FIDELITY WARRANTY SERVICES LL \$35

005349 \*MARCH 15

800-327-5172