



Texas Department of Motor Vehicles

LEMON LAW COMPLAINT FORM

TXDMV
AUG 09 2016
ENFORCEMENT DIVISION

Instructions:

Forms submitted incomplete and/or without the attachments listed below may cause a delay that could result in your complaint being rejected due to untimely filing.

Return this form with the following attachments:

- 1) Purchase order or sales contract.
- 2) Repair order(s).
- 3) Copy of written notice to manufacturer, converter and/or distributor.
- 4) Extended service contract, if applicable.
- 5) Lease agreement, if applicable.
- 6) Other relevant information.

If you are seeking repurchase or replacement of your vehicle, along with the attachments you must include a \$35 filing fee. You can submit the fee by check or money order payable to the Texas Department of Motor Vehicles. Do not mail cash. Send to:

Texas Department of Motor Vehicles, PO Box 13044, Austin, TX 78711-3044.

If you are seeking repairs only, send this form and the requested attachments to:

Texas Department of Motor Vehicles, 4000 Jackson Ave., Austin, TX 78731.

OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS:

CHECK ALL THAT APPLY: NEW USED DEMO PROGRAM LEASE CONVERSION

YEAR: 2015 MFG/MAKE: FORD MODEL: TAURUS

VIN: DATE PURCHASED: 04/03/15

MILEAGE*: CURRENT 24294 AT DELIVERY: 581 DATE 24,000 MILES REACHED: 07/22/16

*Not applicable to Towable Recreational Vehicles

CONVERSION CO: N/A

LEASE CO: N/A

SELLING DEALER: FIVE STAR FORD CITY: NORTH RICHLAND HILLS

SERVICING DEALERS 1) FIVE STAR FORD-NORTH RICHLAND HILLS CITY: _____

2) _____ CITY: _____

3) _____ CITY: _____

DEALER ADDED OPTIONS: _____

WHAT REMEDY ARE YOU SEEKING?: REPURCHASE/REPLACEMENT or REPAIRS

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CR # 1196