



Texas Department  
of Motor Vehicles

# LEMON LAW COMPLAINT FORM

## Instructions:

Forms submitted incomplete and/or without the attachments listed below may cause a delay that could result in your complaint being rejected due to untimely filing.

Return this form with the following attachments:

- 1) Purchase order or sales contract.
- 2) Repair order(s).
- 3) Copy of written notice to manufacturer, converter and/or distributor.
- 4) Extended service contract, if applicable.
- 5) Lease agreement, if applicable.
- 6) Other relevant information.

If you are seeking repurchase or replacement of your vehicle, along with the attachments you must include a \$35 filing fee. You can submit the fee by check or money order payable to the Texas Department of Motor Vehicles. Do not mail cash. Send to:

Texas Department of Motor Vehicles, PO Box 13044, Austin, TX 78711-3044.

If you are seeking repairs only, send this form and the requested attachments to:

Texas Department of Motor Vehicles, 4000 Jackson Ave., Austin, TX 78731.

OWNER \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL ADDRESS: 552.137 \_\_\_\_\_

CHECK ALL THAT APPLY: ☒ NEW ☐ USED ☐ DEMO ☐ PROGRAM ☐ LEASE ☐ CONVERSION

YEAR: 2015 MFG/MAKE: Ford MODEL: F250

VIN: 552.130 DATE PURCHASED: April 2015

MILEAGE\*: CURRENT 24,600 AT DELIVERY: 0 DATE 24,000 MILES REACHED: 3/25/16

\*Not applicable to Towable Recreational Vehicles

CONVERSION CO: \_\_\_\_\_

LEASE CO: \_\_\_\_\_

SELLING DEALER: \_\_\_\_\_ CITY: \_\_\_\_\_

SERVICING DEALERS 1) \_\_\_\_\_ CITY: \_\_\_\_\_

2) \_\_\_\_\_ CITY: \_\_\_\_\_

3) \_\_\_\_\_ CITY: \_\_\_\_\_

DEALER ADDED OPTIONS: \_\_\_\_\_

WHAT REMEDY ARE YOU SEEKING?: ☒ REPURCHASE/REPLACEMENT or ☐ REPAIRS