



# LEMON LAW COMPLAINT FORM

Texas Department of Motor Vehicles

### Instructions:

Forms submitted incomplete and/or without the attachments listed below may cause a delay that could result in your complaint being rejected due to untimely filing.

Return this form with the following attachments:

**RECEIVED**  
APR 27 2016 PM  
FINANCIAL SERVICES

- 1) Purchase order or sales contract.
- 2) Repair order(s).
- 3) Copy of written notice to manufacturer, converter and/or distributor.
- 4) Extended service contract, if applicable.
- 5) Lease agreement, if applicable.
- 6) Other relevant information.

If you are seeking repurchase or replacement of your vehicle, along with the attachments you must include a \$35 filing fee. You can submit the fee by check or money order payable to the Texas Department of Motor Vehicles. Do not mail cash. Send to:

Texas Department of Motor Vehicles, PO Box 13044, Austin, TX 78711-3044.

If you are seeking repairs only, send this form and the requested attachments to:

Texas Department of Motor Vehicles, 4000 Jackson Ave., Austin, TX 78731.

OWNER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL ADDRESS:

CHECK ALL THAT APPLY:  NEW  USED  DEMO  PROGRAM  LEASE  CONVERSION

YEAR: 2014 MFG/MAKE: Ford MODEL: FOCUS

VIN:  DATE PURCHASED: 10/07/2014

MILEAGE\*: CURRENT 30,355 AT DELIVERY: 38 DATE 24,000 MILES REACHED: 12/25/2015

\*Not applicable to Towable Recreational Vehicles

CONVERSION CO: \_\_\_\_\_

LEASE CO: \_\_\_\_\_

SELLING DEALER: McCombs Ford West CITY: San Antonio

SERVICING DEALERS 1) Ramiro Melendrez CITY: \_\_\_\_\_

2) \_\_\_\_\_ CITY: \_\_\_\_\_

3) \_\_\_\_\_ CITY: \_\_\_\_\_

DEALER ADDED OPTIONS: \_\_\_\_\_