



Texas Department of Motor Vehicles

# LEMON LAW COMPLAINT FORM

**TxDMV**  
**MAR 03 2016**  
**ENFORCEMENT DIVISION**

**Instructions:**

Forms submitted incomplete and/or without the attachments listed below may cause a delay that could result in your complaint being rejected due to untimely filing.

Return this form with the following attachments:

- 1) Purchase order or sales contract.
- 2) Repair order(s).
- 3) Copy of written notice to manufacturer, converter and/or distributor.
- 4) Extended service contract, if applicable.
- 5) Lease agreement, if applicable.
- 6) Other relevant information.

If you are seeking repurchase or replacement of your vehicle, along with the attachments you must include a \$35 filing fee. You can submit the fee by check or money order payable to the Texas Department of Motor Vehicles. Do not mail cash. Send to:

**Texas Department of Motor Vehicles, PO Box 13044, Austin, TX 78711-3044.**

If you are seeking repairs only, send this form and the requested attachments to:

**Texas Department of Motor Vehicles, 4000 Jackson Ave., Austin, TX 78731.**

OWNER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: Tx ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL ADDRESS: 552.137 \_\_\_\_\_

CHECK ALL THAT APPLY:  NEW  USED  DEMO  PROGRAM  LEASE  CONVERSION

YEAR: 2014 MFG/MAKE: Ford MODEL: Focus

VIN: 552.130 DATE PURCHASED: 04/19/2014

MILEAGE\*: CURRENT 16,387 AT DELIVERY: 6 DATE 24,000 MILES REACHED: not yet

\*Not applicable to Towable Recreational Vehicles

CONVERSION CO: \_\_\_\_\_

LEASE CO: Ford Motor Credit

SELLING DEALER: Ken Stoepel CITY: Kerrville Tx

SERVICING DEALERS 1) Ken Stoepel CITY: Kerrville Tx

2) Del Rio Ford Lincoln CITY: Del Rio Tx

3) \_\_\_\_\_ CITY: \_\_\_\_\_

DEALER ADDED OPTIONS: \_\_\_\_\_

WHAT REMEDY ARE YOU SEEKING?:  REPURCHASE/REPLACEMENT or  REPAIRS

*MO # 23533379493*  
*004855 \*MARD 2.16*

LL \$35