



MOTOR VEHICLE DEALER CONSUMER COMPLAINT FORM - ENFORCEMENT DIVISION

Form ENF-CC1
(07/13)
(Replaces Form MVD-ENF-CC1)
Page 1 of 2

1) YOUR INFORMATION: NAME _____

HOME ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ DAY PHONE: (_____) _____ CELL PHONE: (_____) _____

EMAIL ADDRESS: 552.137 _____ FAX # _____

HOW DO YOU WANT US TO CONTACT YOU? EMAIL HOME DAY PHONE _____ FAX MAIL TO ADDRESS _____

2) PERSON COMPLAINING OF: BUSINESS NAME: Allways Atascosa Dodge in Pleasanton Tx and Pearman Dodge in Alto Tx

NAMES OF PERSON(S) YOU SPOKE TO: Stan at Allways and William and JD Pearman at Pearman

ADDRESS: See my attached complaint CITY: see attached ZIP: _____ PHONE: (_____) _____

IS THIS THE SAME ADDRESS WHERE YOU FIRST SAW THE VEHICLE? YES NO

IF NOT, WHERE DID YOU FIRST SEE VEHICLE? Pearman Dodge in Alto Texas

IF YOU ARE A LICENSEE OF MVD, SKIP TO NUMBER 7

3) DESCRIPTION OF VEHICLE: DID YOU BUY THIS VEHICLE NEW OR USED? NEW USED YEAR MODEL: _____

MAKE: Ram BODY STYLE: 1500 Quad COLOR: Steel Metallic

HOW MANY PAPER TAGS DID YOU RECEIVE? 1 VIN NUMBER: 552.130

WHAT WAS THE NUMBER ON THE TAGS? _____ HAVE YOU RECEIVED YOUR METAL PLATES? YES NO

4) INTERNET SALE: NAME OF WEBSITE VEHICLE ON: EBAY: AUTOTRADER: DEALER SITE:

CRAIG'S LIST: OTHER-- LIST NAME: _____

5) SALE/LEASE INFORMATION: WAS THIS A LEASE? YES NO

DATE OF SALE: 7/25/14 SALES PRICE: 33,940

DID YOU PAY CASH? YES NO IF YES, DID YOU PAY TT&L AT THE SAME TIME? YES NO

DID YOU SIGN A BAILMENT OR CONDITIONAL CONTRACT SUBJECT TO FINANCING BEING FOUND? YES NO

DID YOU FINANCE WITH THE DEALER? YES NO

DID YOU RECEIVE A COPY OF THE SALES CONTRACT AND ALL OTHER PAPERS YOU SIGNED? YES NO

DID YOU RECEIVE A COPY OF THE BUYER'S GUIDE? YES NO

DID THE DEALER OFFER A LIMITED WARRANTY ON THE BUYER'S GUIDE? YES NO

DID YOU BUY AN EXTENDED WARRANTY? YES NO

DID YOU SIGN A POWER OF ATTORNEY TO THE DEALER? YES NO

DID YOU SIGN A FORM TO CHOOSE WHAT COUNTY TO REGISTER THE VEHICLE IN? YES NO

6) TRADE-IN VEHICLE: DID YOU TRADE IN A VEHICLE? YES NO VIN NUMBER: 3D7ML4647G763104

WAS THERE MONEY OWED ON YOUR TRADE-IN? YES NO LIST LIEN HOLDER Austin Bank

DID YOU GIVE DEALER THE TITLE ON YOUR TRADE-IN VEHICLE? YES NO