

LLC



# LEMON LAW COMPLAINT FORM

RECEIVED  
JAN 09 2014  
TEXAS DEPARTMENT OF MOTOR VEHICLES  
MOTOR VEHICLE DIVISION

Form D-140  
(Rev. 09/11)  
Page 1 of 4

OWNER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL ADDRESS:

CHECK ALL THAT APPLY:  NEW  USED  DEMO  PROGRAM  LEASE  CONVERSION

YEAR: 2013 MFG/MAKE: Hyundai MODEL: Azera

VIN:  DATE PURCHASED: February 26, 2013

MILEAGE: CURRENT 17,854 AT DELIVERY: 51 DATE 24,000 MILES REACHED: \_\_\_\_\_  
**NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES**

CONVERSION CO: Hyundai

LEASE CO: Hyundai motor finance

SELLING DEALER: South Loop Hyundai CITY: Houston

SERVICING DEALERS 1) Sterling Mc Call Hyundai CITY: Houston

2) South Loop Hyundai CITY: Houston

3) \_\_\_\_\_ CITY: \_\_\_\_\_

DEALER ADDED OPTIONS: \_\_\_\_\_

WHAT REMEDY ARE YOU SEEKING?:  REPURCHASE/REPLACEMENT OR  REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
Engine trouble with the vehicle knocking and rattling on cold start leaving the dealer Sterling Mc Call Hyundai to replace the engine in October of 2013. As of December 2013, I continue to experience engine trouble with the vehicle now shaking after starting the vehicle from a cold start.	1st visit	09/09/13	09/21/13	12,899
	2nd visit	09/23/13	10/09/13	13,300
	3rd visit	10/09/13	10/15/13	13,306
	4th visit	12/27/13	12/28/13	17,599

CI#: 5605a97e293441LACEOG

Amount: \$36.00

Date: January 9, 2014

Processed by: Maurie Cox

LL \$35