



# LEMON LAW COMPLAINT FORM

RECEIVED  
JUL 28 2014  
TEXAS DEPARTMENT OF MOTOR VEHICLES  
MOTOR VEHICLE DIVISION  
MVD-140  
09/11

OWNER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL ADDRESS:  \_\_\_\_\_

CHECK ALL THAT APPLY:  NEW  USED  DEMO  PROGRAM  LEASE  CONVERSION

YEAR: 2013 MFG/MAKE: Ford Expedition MODEL: Expedition King Ranch (EPT) EL

VIN:  \_\_\_\_\_ DATE PURCHASED: 9/27/13

MILEAGE: CURRENT 13557 AT DELIVERY: 8 DATE 24,000 MILES REACHED: N/A  
NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: N/A

LEASE CO: N/A

SELLING DEALER: Five Star Ford of TX CITY: North Richland Hills, TX

SERVICING DEALERS 1) Five Star Ford of TX CITY: North Richland Hills, TX

2) Grapevine Ford CITY: Grapevine, TX

3) \_\_\_\_\_ CITY: \_\_\_\_\_

DEALER ADDED OPTIONS: N/A

WHAT REMEDY ARE YOU SEEKING?:  REPURCHASE/REPLACEMENT OR  REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST; list only one problem	Repair Visits	Date In	Date Out	Mileage
4WD (Four Wheel Drive) malfunction. Multiple components damaged.	1st visit	1/11/14	1/27/14	5,886
	2nd visit	2/7/14	2/13/14	6,931
	3rd visit	3/17/14	3/22/14	8,147
	4th visit	5/27/14	6/9/14	11,966

*OK 11/25/14*

40 Days

LL \$35

009596 • JUL 25 14