



LEMON LAW COMPLAINT FORM

RECEIVED
DEC 17 2013
TEXAS DEPARTMENT OF MOTOR VEHICLES
MOTOR VEHICLE DIVISION
Page 1 of 4

OWNER: _____

MAILING ADDRESS _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS:

CHECK ALL THAT APPLY: NEW USED DEMO PROGRAM LEASE CONVERSION

YEAR: 2013 MFG/MAKE: Cadillac MODEL: ATS

VIN: DATE PURCHASED: January 17 2013

MILEAGE: CURRENT ~12,500 AT DELIVERY: ~50 DATE 24,000 MILES REACHED: _____
NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: Ally Financial

SELLING DEALER: Stewart Cadillac CITY: Houston

SERVICING DEALERS 1) Stewart Cadillac CITY: _____

2) _____ CITY: _____

3) _____ CITY: _____

DEALER ADDED OPTIONS: _____

WHAT REMEDY ARE YOU SEEKING?: REPURCHASE/REPLACEMENT OR REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
The vehicle stalls and cuts off. It is at Stewart Cadillac now for the 5th time for the same issue after stopping on 12/5/13 around 6 pm while on traveling South 45s and leaving me and my 6 year old stranded on the side of the freeway during rush hour. I spoke with GM earlier that day because it stopped about 7:30 am downtown on 12/5/13 as well. It has had this same problem for months. GM cases 71-1240473811& 71-1253481046	1st visit	09/26/13	09/28/13	9800
	2nd visit	10/07/13	10/11/13	10,189
	3rd visit	10/11/13	10/18/13	10,254
	4th visit	11/07/13	11/12/13	11,568

MO # 9830822731

LL \$35

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