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JAN 10 2014

Texas Department of Motor Vehicles  
MOTOR VEHICLE DIVISION

Lemon Law Complaint Form

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JAN 10 2014

ENFORCEMENT DIVISION

OWNER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

STATE: \_\_\_\_\_

ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_

FAX: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_

552.137

CHECK ALL THAT APPLY: ☒ NEW ☐ USED ☐ DEMO ☐ PROGRAM ☐ LEASE ☐ CONVERSION

YEAR: 2012

MFG/MAKE: Toyota

MODEL: Tacoma

VIN: 552.130

DATE PURCHASED: 02/20/2012

MILEAGE: CURRENT 23,800

AT DELIVERY: 155

DATE 24,000 MILES REACHED: N/A

NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: \_\_\_\_\_

LEASE CO: \_\_\_\_\_

SELLING DEALER: Don McGill Toyota of Katy

CITY: Katy

SERVICING DEALERS 1) Don McGill Toyota of Katy

CITY: Katy

2) Joe Myers Toyota

CITY: Houston

3) \_\_\_\_\_

CITY: \_\_\_\_\_

DEALER ADDED OPTIONS: \_\_\_\_\_

WHAT REMEDY ARE YOU SEEKING?: ☒ REPURCHASE/REPLACEMENT OR ☒ REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
Knocking noise coming from engine. At speeds of 40mph or during acceleration a clacking sound and vibration is emitted from the engine. The noise is worsening. This noise has been identified by Toyota as a common issue with their 2012-2013 Tacomas however they are not sure on how to fix it and not willing to provide alternative solution.	1st visit	04/17/13	04/17/13	15,275
	2nd visit	05/17/13	05/17/13	16,191
	3rd visit	05/20/13	05/20/13	16,250
	4th visit	07/24/13	07/24/13	18,473

Jan 17 14  
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Q# 31/14