



LEMON LAW COMPLAINT FORM



OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS: 552.137 _____

CHECK ALL THAT APPLY: ☒ NEW ☐ USED ☐ DEMO ☐ PROGRAM ☐ LEASE ☐ CONVERSION

YEAR: 2012 MFG/MAKE: Mercedes Benz MODEL: GL-450

VIN: 552.130 DATE PURCHASED: 12/24/11

MILEAGE: CURRENT 24382 AT DELIVERY: 13 DATE 24,000 MILES REACHED: 10/25/13

NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: Park Place Motor Cars CITY: Dallas/Ft. Worth

SERVICING DEALERS 1) Park Place Motor Cars CITY: Dallas

2) Park Place Motor Cars CITY: Grapevine

3) Park Place Motor Cars CITY: Ft. Worth

DEALER ADDED OPTIONS: _____

WHAT REMEDY ARE YOU SEEKING?: ☒ REPURCHASE/REPLACEMENT OR ☐ REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that <u>CONTINUES TO EXIST:</u> list only one problem	Repair Visits	Date In	Date Out	Mileage
Engine Fan malfunctions, presenting a Hazardous condition prone to fire and/or explosion. Dealer failed to diagnose issue repeatedly until 10/9/13 when fan was found to be grounded and replaced. The issue continued and dealership has had vehicle since 1/21/14 waiting on a Control Board Unit from Germany for replacement. Board was replaced on 2/13/14 but did not fix the problem. Repair date is unknown as of 2/19/14.	1st visit	05/11/12	05/12/12	4,027
	2nd visit	12/12/12	12/12/12	10,225
	3rd visit	10/09/13	10/09/13	23,898
	4th visit	10/23/13	10/29/13	24,382

Cr# 362f08c175df43LACEOG

Amount: \$36.00 Date: February 24, 2014
Processed by: Maurie Cox

LL \$35