



LEMON LAW COMPLAINT FORM

LLC
RECEIVED
FEB 20 2014
TEXAS DEPARTMENT OF MOTOR VEHICLES
MOTOR VEHICLE DIVISION

OWNER: _____

MAILING ADDRESS _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS: _____

CHECK ALL THAT APPLY: NEW USED DEMO PROGRAM LEASE CONVERSION

YEAR: 2012 MFG/MAKE: Ford MODEL: Focus - Titanium

VIN: DATE PURCHASED: 27 April 2012

MILEAGE: CURRENT 6800 AT DELIVERY: 181 DATE 24,000 MILES REACHED: N/A
NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: Planet Ford CITY: Spring

SERVICING DEALERS 1) Planet Ford CITY: Spring

2) Gullo Ford CITY: Conroe

3) _____ CITY: _____

DEALER ADDED OPTIONS: GPS Navigation, all power seats, sync, backup camera, auto park, Leather

WHAT REMEDY ARE YOU SEEKING?: REPURCHASE/REPLACEMENT OR REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
A/C system Blows hot air from driver side and cold air from the passenger side. 1st visit dealer could not find the problem. 2nd visit, after a week, was informed it was an actuator that is presently on backorder. There is no estimated delivery date for this part. The work order is still open and car continues to remain at the dealership.	1st visit	12/27/13	12/27/13	5483
	2nd visit	01/15/14	open	6034
	3rd visit	02/03/14	open	6800
	4th visit			

005139 - FEB.19.14

CL # 5548

LL \$35