



LEMON LAW COMPLAINT FORM

LLC
RECEIVED
FEB 19 2014
TEXAS DEPARTMENT OF MOTOR VEHICLES
MOTOR VEHICLE DIVISION
Page 1 of 4

OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS: _____

CHECK ALL THAT APPLY: NEW USED DEMO PROGRAM LEASE CONVERSION

YEAR: 2012 MFG/MAKE: CHEVROLET MODEL: TRAVERSE

VIN: DATE PURCHASED: APRIL 2012

MILEAGE: CURRENT 39,000 AT DELIVERY: _____ DATE 24,000 MILES REACHED: May 2013
NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: CARMAX CITY: HOUSTON

SERVICING DEALERS 1) LONE STAR CHEVROLET CITY: HOUSTON

2) MUNDAY CHEVROLET CITY: HOUSTON

3) MUNDAY CHEVROLET CITY: HOUSTON

DEALER ADDED OPTIONS: _____

WHAT REMEDY ARE YOU SEEKING?: REPURCHASE/REPLACEMENT OR REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
SERVICE AIRBAG LIGHT /SERVICE AIRBAG MESSAGE - Its the same result each and every time we take the vehicle to be repaired. "Bad Connection" the mechanic has re-connected the connection under the seat but cannot find a short. However, within a few months with no cause the light is back on. No dealership or mechanic has been able to explain "why" or will guarantee the airbags will operate properly if deployed.	1st visit	12/14/12	12/14/12	16,474
	2nd visit	05/30/13	05/30/13	25,236
	3rd visit	10/29/13	10/29/13	34,601
	4th visit	01/25/14	01/27/14	38,310

CHK # 735

LL \$35

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