



LEMON LAW COMPLAINT FORM

LLC
Form MVD-140
(Rev. 09/11)
Page 1 of 4
RECEIVED
FEB 27 2014
TEXAS DEPARTMENT OF MOTOR VEHICLES
MOTOR VEHICLE DIVISION

OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE _____ ZIP: _____

WORK PHONE: _____ HOME PHONE _____ FAX: _____

E-MAIL ADDRESS: _____

CHECK ALL THAT APPLY: NEW USED DEMO PROGRAM LEASE CONVERSION

YEAR: 2011 MFG/MAKE: GMC MODEL: SIERRA

VIN: DATE PURCHASED: 09/28/13

MILEAGE: CURRENT 32,000 AT DELIVERY: 20,576 DATE 24,000 MILES REACHED: 11/26/13
NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: GAY BUICK GMC, INC. CITY: DICKINSON, TX

SERVICING DEALERS 1) BECK & MASTEN PONTIAC-GMC CITY: HOUSTON, TX

2) BECK & MASTEN PONTIAC-GMC CITY: HOUSTON, TX

3) BECK & MASTEN PONTIAC-GMC CITY: HOUSTON, TX

DEALER ADDED OPTIONS: _____

WHAT REMEDY ARE YOU SEEKING?: REPURCHASE/REPLACEMENT OR REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
GRINDING/SLIPPING/KNOCKING IN TRANSMISSION 1st visit: Replaced parts inside transmission (pictures attached) 2nd visit: Replaced torque converter in transmission 3rd visit: Replaced transmission with certified transmission 4th visit: At Beck & Masten now. They said they would have to re-set the transmission to re-learn, but it is the same problem that has existed since 1st visit.	1st visit	10/17/13	10/24/13	22767
	2nd visit	11/05/13	12/04/13	24666
	3rd visit	12/05/13	12/18/13	24879
	4th visit	02/19/14		32000 32512

MO # 14 832714992

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