



LEMON LAW COMPLAINT FORM

Form MVD-140
(Rev. 09/11)
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RECEIVED
SEP 17 2013
TEXAS DEPARTMENT OF MOTOR VEHICLES
MOTOR VEHICLE DIVISION

OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS: 552.137 _____

CHECK ALL THAT APPLY: ☒ NEW ☐ USED ☐ DEMO ☐ PROGRAM ☐ LEASE ☐ CONVERSION

YEAR: 2013 MFG/MAKE: Toyota MODEL: 4Runner

VIN: 552.130 DATE PURCHASED: 06/18/13

MILEAGE: CURRENT 4274 AT DELIVERY: 10 DATE 24,000 MILES REACHED: _____

NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: Charles Maund Toyota CITY: Austin

SERVICING DEALERS 1) Charles Maund Toyota CITY: Austin

2) _____ CITY: _____

3) _____ CITY: _____

DEALER ADDED OPTIONS: Window Tint, Pin Stripe, Secure Shield paint and interior protection, Sunroof

WHAT REMEDY ARE YOU SEEKING?: ☒ REPURCHASE/REPLACEMENT OR ☐ REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem that <u>CONTINUES TO EXIST:</u> list only one problem	Repair Visits	Date In	Date Out	Mileage
Knocking noise coming from steering column/driver side under carriage area.	1st visit	06/27/13	06/29/13	50
Not able to duplicate noise on first 2 attempts.	2nd visit	07/02/13	07/09/13	395
Attempt 3: Duplicated noise - replaced steering column	3rd visit	08/20/13	08/24/13	3897
Attempt 4: Duplicated noise - replaced lower shaft steering column. Did not resolve - ticket still open. Currently in process of replacing upper shaft.	4th visit	08/30/13	Present	4274

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CP # 134

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