

LLC

Form MVD-140
(Rev. 09/11)
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SEP 12 2013

TEXAS DEPARTMENT OF MOTOR VEHICLES
MOTOR VEHICLE DIVISION



LEMON LAW COMPLAINT FORM

OWNER: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ HOME PHONE: _____ FAX: _____

E-MAIL ADDRESS: _____

CHECK ALL THAT APPLY: NEW USED DEMO PROGRAM LEASE CONVERSION

YEAR: 2013 MFG/MAKE: Ford MODEL: Explorer

VIN: DATE PURCHASED: 081012

MILEAGE: CURRENT 21770 AT DELIVERY: 10 DATE 24,000 MILES REACHED: n/a

NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES

CONVERSION CO: _____

LEASE CO: _____

SELLING DEALER: Grapevine Ford CITY: Grapevine

SERVICING DEALERS 1) Bob Tomes Ford CITY: McKinney

2) _____ CITY: _____

3) _____ CITY: _____

DEALER ADDED OPTIONS: Window tint, Zac-Tec, Extended warranty.

WHAT REMEDY ARE YOU SEEKING?: REPURCHASE/REPLACEMENT OR REPAIRS

EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.

Description of problem, that CONTINUES TO EXIST: list only one problem	Repair Visits	Date In	Date Out	Mileage
Ford My Touch causes the a/c, navigation, radio, and phone systems to malfunction without warning and randomly. This is concerning as our screen goes blank, potentially leaving us lost. Also, we have no ability to control the rear a/c. We have small children, and summers in Texas are hot, this is a health hazard. 000315 • SEP 11.13	1st visit	04/25/13	04/25/13	14854
	2nd visit	06/27/13	07/01/13	19197
	3rd visit	08/15/13	08/21/13	20883
	4th visit	09/04/13	09/05/13	21759

Ch # 287

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