



# LEMON LAW COMPLAINT FORM

Form MVD-149  
(rev. 09/11)  
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LLC  
**RECEIVED**  
SEP 25 2013  
TEXAS DEPARTMENT OF MOTOR VEHICLES  
MOTOR VEHICLE DIVISION

OWNER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ HOME PHONE \_\_\_\_\_ FAX: \_\_\_\_\_

E-MAIL ADDRESS:  \_\_\_\_\_

CHECK ALL THAT APPLY:  NEW  USED  DEMO  PROGRAM  LEASE  CONVERSION

YEAR: 2012 MFG/MAKE: Ford MODEL: Raptor

VIN:  DATE PURCHASED: 04/30/12

MILEAGE: CURRENT 19600 AT DELIVERY: 10 DATE 24,000 MILES REACHED: NA  
**NOT APPLICABLE TO TOWABLE RECREATIONAL VEHICLES**

CONVERSION CO: NA

LEASE CO: NA

SELLING DEALER: Gene Messer Ford CITY: Lubbock

SERVICING DEALERS 1) Gene Messer Ford CITY: Lubbock

2) \_\_\_\_\_ CITY: \_\_\_\_\_

3) \_\_\_\_\_ CITY: \_\_\_\_\_

DEALER ADDED OPTIONS: NA

WHAT REMEDY ARE YOU SEEKING?:  REPURCHASE/REPLACEMENT OR  REPAIRS

**EXISTING PROBLEMS LOG: You MUST complete this section on this form or the form will be returned as incomplete. "See Attached" or equivalent is NOT a substitute for completion.**

Description of problem that <u>CONTINUES TO EXIST:</u> list only one problem	Repair Visits	Date In	Date Out	Mileage
Front tires are cupping and wearing out on inside and the vehicle has been in the shop for this and dealer says tire are in alignment but front tires have continue to wear and cupping. Dealer put two new tires on front and the problems has still remain the same. The service Director Greg Moore stated no other truck has this problem and the Dealership does not know what else to do. The tires are still wearing out from inner edge.	1st visit	02/13/13	02/13/13	11295
	2nd visit	02/20/12	02/20/12	11818
	3rd visit	03/13/12	03/13/12	12925
	4th visit	05/08/13	05/09/13	14720

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